## **NETWORK TECHNICIAN**

Kawena Distributors (Pty) Ltd, currently has a vacancy for a Network Technician. This position is based at Head Office in Germiston East Rand.

#### **MAIN DUTIES:**

- Diagnose hardware and software problems, and replace defective components.
- Perform data backups and disaster recovery operations.
- Maintain and administer computer networks and related computing environments, including computer hardware, systems software, applications software, and all configurations.
- Plan, coordinate, and implement network security measures in order to protect data, software, and hardware.
- Operate master consoles in order to monitor the performance of computer systems and networks, and to coordinate computer network access and use.
- Perform routine network startup and shutdown procedures, and maintain control records.
- Design, configure, and test computer hardware, networking software and operating system software.
- Recommend changes to improve systems and network configurations, and determine hardware or software requirements related to such changes.
- Confer with network users about how to solve existing system problems.
- Monitor network performance in order to determine whether adjustments need to be made, and to determine where changes will need to be made in the future.
- Train people in computer system use.
- Gather data pertaining to customer needs, and use the information to identify, predict, interpret, and evaluate system and network requirements.
- Analyze equipment performance records in order to determine the need for repair or replacement.
- Maintain logs related to network functions, as well as maintenance and repair records.

- Research new technology, and implement it or recommend its implementation.
- Maintain an inventory of parts for emergency repairs.
- Coordinate with vendors and with company personnel in order to facilitate purchases.
- Manage contracts and service levels within contracts for existing computer systems and networks.
- Maintain an Infrastructure budget with a focus to reduce costs and improve service.

#### THE PERSON:

- Grade 12 or equivalent
- MCSE / A+ / N+ / S+ or similar
- Min 7 10 year experience in similar field
- Valid drivers licence essential
- Willing to travel at short notice and work overtime / standby
- Ability to work under pressure
- Young, dynamic high achiever who is modest, conscientiousness, achievement orientated with a high level of energy and drive.
- Good communication skills
- Positive attitude and persuasive manner
- Portuguese would be an advantage

### **Platforms:**

- Microsoft Server and Active Directory
- Microsoft Office 365 and Microsoft Azure
- Networks and technology:
- Routers, Intelligent switches(ForteGate)
- ADSL, Microwave, APN(mobile), VOIP

MUST HAVE EXTENSIVE NETWORKING EXPERIENCE

# TO APPLY

Contact person: Patricia Branford – HR Manager

Email: patricia.branford@kawena.net